

Mandatory Service






California state law (SB 1383) requires that we keep compostable materials out of landfills. When we compost these materials instead of placing them in the landfill, we not only reduce methane emissions, but also create compost—a valuable resource for farmers and gardeners to grow healthy food.



**ORGANICS
REDUCTION &
RECYCLING
ORDINANCE**

In Hayward, the law is implemented under the Organics Reduction and Recycling Ordinance, through a partnership between WM, StopWaste, Hayward, and the Alameda County Environmental Health Department. It replaces and expands on the Mandatory Composting and Recycling Ordinance that has been in place in Alameda County since 2012.

All businesses, institutions, nonprofits, and multi-family property owners/managers must:

-  **Subscribe to organics and recycling collection service.**
 Contact WM at 510-537-5500 to order service if you don't already have it. Make sure you have sufficient size service to fit the disposal needs of your property. WM offers various sizes of carts and bins.
-  **Provide indoor compost and recycling containers wherever there's a garbage bin (not required in restrooms).**
 Indoor bins must be labeled and color-coded, using blue for recycling, green for compost and gray or black for garbage.
-  **Sort materials into the correct bins.**
 Compost: Food scraps, compostable paper, and plant waste.
 Recycle: Cardboard, paper, bottles, and cans.
 For more materials accepted in Hayward see reverse side or check Resource.Stopwaste.org/Curbside/Hayward.
-  **Educate employees, contractors, and tenants about the rules at least annually. Tenants must also be informed of the rules no later than 14 days after move-in and at least 14 days before move-out.**
-  **Check bins periodically, and provide feedback to residents if items are found in the wrong bins.**

For details, visit www.StopWaste.org/Rules. See reverse side for tools and services to help you comply.

**Trash, Organics, Commercial
Recycling Cart Collection**
**Waste Management of
Alameda County, Inc.** 
 (510) 537-5500
www.Hayward.wm.com
 email: csnorthbay@wm.com

**Residential Cart
Recycling Collection**
**Tri-CED Community
Recycling** 
 (510) 537-9963
www.tri-ced.org



172 98th Avenue
 Oakland, CA 94603
Hayward.wm.com



Para obtener esta información en español, visite hayward.wm.com.

CITY OF HAYWARD MULTI-FAMILY DISPOSAL & RECYCLING SERVICES



**Local & State Mandatory
Services Information**

**New Battery
Collection Service**

**Property Manager Tools &
Support Services**

**Contamination &
Overage Program**



TRASH*

RECYCLE*

ORGANICS

Carts or bins may not be placed curbside earlier than 6:00 a.m. the day before the regular collection day. Carts must be retrieved and placed on private property and out of view from the street no later than midnight on your scheduled collection day (HMC 5-1.15).

*New dark gray trash and blue recycling carts coming soon. Visit Hayward.wm.com for more information.

Tools for a Successful Trash, Organics and Recycling Program at Your Multi-family Property

On-site Technical Assistance and Recycling Education

WM trained experts can help you right-size your service according to the amount of trash, recycling and organics generated in your building. Property Managers can schedule an on-site or virtual recycling education training for staff and residents. Call WM customer service at 510-537-5500 for assistance or to arrange a site visit or training.



Sorting Guide Handouts and Posters

Property manager's may visit hayward.wm.com to download materials to share with tenants. WM can also provide sorting guide signage and resources. Residents will also be mailed sorting and service guides.



Kitchen Pails for Residents

WM can provide free kitchen pails upon request. You can then distribute them to your residents and they can use them for food scraps that will then go in the compost container. Contact customer service at 510-537-5500.



NEW! Mail Back Battery Buckets

The City of Hayward has partnered with WM to launch a free household battery recycling program for multi-family properties with common areas. This will enable residents to safely recycle household batteries. All battery bucket orders must be placed by the property manager/owner.



Managers/Owners are responsible for communicating instructions to residents such as the location of the battery buckets (lobby, laundry room, common area, etc) and for monitoring and returning the battery buckets.

Here's how it works:

1. Go to Microsite: www.wmtracker.com/Hayward to place your order
2. UPS will deliver the battery bucket in a box
3. Keep the box (with pre-paid label) to mail the battery bucket back

Battery bucket is for household batteries only. Household batteries are: AAA, AA, C, D, 9-volt, and coin/button-cell.

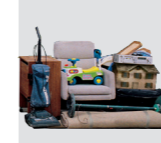
Property managers can also call customer service at 510-537-5500 to order. Visit Hayward.wm.com for more detailed information.

In addition, public locations are available to all residents – Battery drop-off containers are available at:

- Hayward Main Library 888 C St. on the 2nd and 3rd floor
- Weekes Library 27300 Patrick Ave, Hayward, CA
- Curbie (City's bookmobile)
- Household Hazardous Waste Facility in Hayward (see next panel)

Bulky Service (Ordered for Residents)

WM offers bulky pickup service for multi-family property residents at no extra charge. No construction debris.



For buildings with 15 or more units, property manager can order a roll-off container and schedule a clean-up event for residents.

For buildings with less than 15 units, property managers can schedule a curbside appointment for residents.

- Each property is allowed up to 2 cubic yards per dwelling unit (plus other items such as furniture, mattress, appliances, tires, electronics). Visit hayward.wm.com for more details.
 - Maximum of 12 collections per year, and no more than 3 per quarter
 - Maximum time on site for roll-off is 3 days (in order to minimize illegal dumping)
 - Property manager is responsible for communicating with residents details about where the roll-off container will be, dates, and allowable items
- Call WM at 510-537-5500 to order the service.

Free Mattress and Box Spring Drop Off at WM's Davis Street Resource Recovery Complex

Alameda County residents and businesses can bring up to five mattresses or box springs per day to WM's Davis Street facility for free, Monday through Friday from 7 a.m. to 5 p.m., Saturdays from 8 a.m. to 4 p.m. at 2615 Davis Street, San Leandro, CA 94577. A \$64.03 per item fee applies beyond the first five (5) mattresses or box springs. Visit davisstreet.wm.com for other drop off options and rates.



Household Hazardous Waste

Residents may take hazardous items to the Household Hazardous Waste Facility at 2091 West Winton Avenue, Hayward. Acceptable Items: fluorescent bulbs, paints, stains, solvents, adhesives, garden and auto chemicals, batteries, electronic waste.



This service is also available to all multi-family property owners who complete an application. Visit household-hazwaste.org or call 800-606-6606 for more details.



Looking for options to reuse, repair, recycle or safely dispose of unwanted stuff? Search StopWaste's RE:Source guide at Resource.StopWaste.org for the answers!

Construction & Demolition Debris

Construction and debris materials such as drywall, bricks/cement or rocks or dirt do not belong in the trash, recycling or organics containers. Property managers may call WM customer service to order a roll-off container, or self-haul to the Davis Street Resource Recovery Facility at 2615 Davis Street, San Leandro, CA 94577



Contamination and Overfilled Container Surcharges

Our goal is to help customers avoid surcharges and recycle more material. On July 1, 2023, new surcharges will be implemented when contamination and overfilled containers are found. These surcharges help offset costs associated with processing and disposing contaminated materials.

Surcharges per incident (after two warnings):

Contamination			Overfilled Containers (Overage)		
Carts	Recycling/Organics	\$25.00	Carts	Trash	\$10.00
Bins	Recycling/Organics	\$75.00	Bins	Recycling	\$35.00
			Bins	Trash	\$75.00

Only Recycle



Plastic Bottles & Containers



Paper, Flattened Cardboard & Paperboard



Glass Bottles & Containers



Food & Beverage Cans



Cart



Bin

New blue carts coming soon.



NO Food or Liquids



NO Plastic Bags, Keep Recyclables Loose

Only Compost



Food Scraps



Food-soiled Paper



Yard Waste



NO Plastic Bags
Clear or BPI-certified Bags only
Allowed in Organic Bins (not carts)



Cart



Bin



NO Diapers or Pet Waste



NO Recyclables

Visit Hayward.wm.com for recycling tips and more information.